

FOCUS ON / SERVICE



CUSTOMIZED SERVICE PACKAGES

FLEXIBLE SERVICE TAILORED TO YOUR UNIQUE NEEDS

Our flexible, scalable global service packages can be tailored to meet your specific needs, so you can maximize system uptime and availability and drive more value from your security operations.

And it's simple: you choose a level of service that meets with your organization's specific system, uptime, facility, and industry requirements.

BENEFITS

- Maximum equipment reliability
- Easy-to-schedule 24/7/365 support and service
- Better ROI on your screening equipment
- Longer equipment life
- More predictable costs across the life of your equipment
- Proven track record of service excellence and high customer satisfaction
- Expert support from seasoned engineers and technicians with a deep understanding of your individual needs

HOW AND WHEN YOU NEED IT

Smiths Detection service contracts deliver predictable maintenance costs, with service and labor costs specified up front for maximum price transparency. Whether you want daily, monthly or annual service visits, we can tailor support to meet your needs.

For organizations that need faster response times to ensure the continued safety of their staff and customers, we offer an on-site service program including: Experienced field service teams available on location to ensure the fastest response times and global stock locations to ensure access to parts quickly.

And for smaller, easier-to-shop products, our Depot Repair program offers a cost-effective repair solution off site, as well as loaner program options.

TO CUSTOMIZE A PROGRAM
TO FIT YOUR NEEDS, PLEASE CONTACT
www.smithsdetection.com